



# St Francis Xavier's School, Manunda

5 Atkinson Street, Manunda QLD 4870

PO Box 565, Manunda QLD 4870

Telephone: 07 4037 9900

Email: accounts.sfx@cns.catholic.edu.au



## DIRECT DEBIT REQUEST (DDR)

Action (Please tick):  New request  Alteration  Cancellation  Alter final payment and cancel

Student/s Name/s:

### SECTION 1 – DETAILS OF ACCOUNT AUTHORITY

I/We (Name of Customer/s):

Authorise the: **Roman Catholic Trust Corporation - for the Diocese of Cairns - ABN 50 681 607 010**

APCA User ID Number: **148020**

To arrange for funds to be debited from my/our account at the Financial Institution identified below and as prescribed below through the Bulk Electronic Clearing System (BECS). This authorisation is to remain in force in accordance with the terms described in the Direct Debit Service Agreement (see over page).

### SECTION 2 – DETAILS OF ACCOUNT TO BE DEBITED (ALL DETAILS MUST BE SUPPLIED)

Name of Financial Institution:

Branch Location:

BSB No.:

Account No.:

Account Name:

(Eg. John Smith)

### SECTION 3 – PAYMENT DETAILS (PLEASE ALLOW 3 WORKING DAYS FOR PROCESSING)

I/We request that you debit my/our account in accordance with this Agreement and subject to one or more of the following conditions:

Payment Frequency (Please tick):  Weekly  Fortnightly  Monthly  Quarterly  Once only

Amount of: \$

Start Payment Date (dd/mm/yy): / /

Number of Instalments:

OR  Continue payments until further notice OR

Final Payment Date (dd/mm/yy): / /

### SECTION 4 – AUTHORITY

I/We acknowledge the I/we have read and understood all terms and conditions as outlined in the Direct Debit Service Agreement (Please tick):

Signature of Customer:

Date: / / 20

Signature of Customer:

Date: / / 20

### SECTION 5 – OFFICE USE ONLY

SCHOOL USE ONLY A#Number:

Credit CDF A/C: 809S2.2

OFFICE USE ONLY Customer Reference Code:

9 5 6

Comments:



# DIRECT DEBIT SERVICE AGREEMENT - SCHOOLS

## 1. DEBITING YOUR NOMINATED ACCOUNT

- 1.1. The Roman Catholic Trust Corporation for the Diocese of Cairns - ABN 50 681 607 010 (RCTC) on behalf of your School, undertakes to debit your account on the nominated day each period as per the information provided. Please note the RCTC will not issue billing advices to you. Confirmation that the debit has occurred will be evidenced by the debit entry to your nominated financial institution account.
- 1.2. When the due date for payment falls on a day which is not a Business Day the Debit will be processed by the RCTC on the next available Business Day. In the event that the due date for payment is the last day of the month and that the day is not a business day, the Debit will be processed by the RCTC on the last business day of the month. If you are uncertain when the Debit will be processed to your account, please enquire directly with your Financial Institution.
- 1.3. If the Debit is returned unpaid by your Financial Institution four (4) times in a calendar year, we will cancel the Agreement and notify the School who will contact you directly.

## 2. CHANGES BY US

- 2.1. The RCTC will supply you through the School, in writing with 14 days notice if we change any of the terms of this Agreement or Direct Debit Request, including but not limited to:
  - i) the direct debit amount
  - ii) the direct debit due date
  - iii) the direct debit payment frequency.
- 2.2. In the event of any change in the charges for these goods/services, the RCTC may alter the amount of your direct debit from the appropriate date in accordance with such change as advised by your School from time to time.
- 2.3. If the Debit is returned unpaid by your Financial Institution four (4) times in a calendar year, we will cancel the Agreement and notify the School who will contact you directly.

## 3. CHANGES BY YOU

- 3.1. You may cancel, request deferment of, or alteration to your authority for us to debit the nominated account by advising your School in writing at least three (3) business days before the due date of the next debit. The School will then provide these details to the RCTC for processing.
- 3.2. You can also temporarily suspend or cancel your direct debit arrangement by contacting your Financial Institution.

## 4. DISPUTES

- 4.1. If you believe there has been an error in debiting your account or you wish to dispute a transaction, you should notify your School in the first instance. The School will then provide this information to the RCTC who will investigate your claim and then liaise directly with you to achieve a resolution satisfactory to both the RCTC and you.
- 4.2. Alternatively you can contact your Financial Institution who may lodge a claim on your behalf.

## 5. YOUR OBLIGATIONS

- 5.1. Direct Debiting is not available on all bank accounts. You will need to check with your Financial Institution if you are uncertain whether your account is suitable for direct debiting. Credit Cards and some passbook accounts are not suitable for Direct Debits.
- 5.2. You should check your account details against a recent statement from your Financial Institution to ensure their correctness. If uncertain, check with your Financial Institution before completing the Direct Debit Request.
- 5.3. It is your responsibility to ensure that there are sufficient cleared funds available in your nominated account to allow a debit payment to be made. If there are insufficient funds in your nominated account:
  - i) The payment will be rejected and returned as unpaid to the RCTC;
  - ii) The School will be advised by us of the rejected debit should it be returned due to incorrect account details, account closure, or stopped payment.
  - iii) The School will be debited any processing charges incurred by the RCTC;
  - iv) You may be charged a dishonour fee by your Financial Institution.

## 6. CONFIDENTIALITY

- 6.1. Details of Customer records and account details will be kept in confidence and accessed only for the purpose of processing the Direct Debit Request. Please note we may be required to provide information to your Financial Institution in the case of a query or claim of wrongful debit.
- 6.2. The RCTC collects personal information directly from you for the purposes of providing the direct debit facility, including the processing of payments, transactions and managing accounts. If the personal information you provide is incomplete or inaccurate, we may not be able to provide you with this service.
- 6.3. The RCTC collects, holds, uses and discloses personal information about you. The RCTC may disclose personal information about you to your School, agencies within the Diocese, and external third parties, including other financial institutions that assist the RCTC in providing this service. The RCTC does not disclose personal information overseas, but the RCTC may engage with third parties who use service providers with overseas infrastructure.

## 7. DEFINITIONS

**Nominated Account** means the account held at your financial institution from which we are authorised to debit funds.

**Financial Institution** is the financial institution where you hold the account that you have authorised us to arrange to debit.

**Business Day** means a day other than a Saturday or a Sunday or a listed public holiday in Queensland.

**Us, We Our** means the Roman Catholic Trust Corporation (RCTC).

**I, You and Your** means the customer(s) who signed the Direct Debit Request.

**Your School and the School** means the school that your direct debit request is set up through and where your payment is being made to.

**RCTC** means the Roman Catholic Trust Corporation for the Diocese of Cairns - ABN 50 681 607 010.

